

Contractor Performance Assessment Reporting System (CPARS)

Overview

The Contractor Performance Assessment Reporting System (CPARS) is a Web-enabled application that collects and manages the library of automated Contractor Performance Assessment Reports (CPARs). A CPAR assesses a contractor's performance and provides a record, both positive and negative, on a given contract during a specific period of time. Each assessment is based on objective facts and supported by program and contract management data.

CPARS employs an electronic workflow allowing Government Officials such as Contracting Officers, Program Managers, Contracting Officer's Representatives, Engineers, Integrated Product Teams, and others to evaluate and rate a contractor's performance on a given contract for a specified period of time (typically one year). CPARS also allows contractors to electronically submit comments regarding the Government's assessment and to indicate concurrence or non-concurrence with the overall evaluation. The CPARS process includes an electronic "check-and-balance" whereby a senior official reviews each Government-Contractor disagreement to ensure that the report reflects a fair evaluation.

Program Mission

CPARS provides a single source of entry for DoD contractor performance information to meet Federal Acquisition Regulation parts 15 and 36 requirements to evaluate contractor performance.

Benefits

The CPARS benefits are as follows:

- Provides DoD insight to the performance of its commercial supplier base including keeping a current record of contractor performance.
- Proven to be a valuable communication tool between government and industry as indicated by 91% of Government users and 98% of industry users, thus helping to motivate improved performance on existing contracts.
- Completed CPARs are copied to the Federal Past Performance Information Retrieval System (PPIRS) for use by source selection officials when making Best Value award decisions.
- Awards to proven performers generate savings by reducing the amount of rework on contract deliverables.
- Interfaces to other BTA solutions including Central Contractor Registration (CCR), Federal Procurement Data System – Next Generation (FPDS-NG), and Online Representations and Certifications Application (ORCA) and Service solutions including U.S. Army Corps of Engineers Resident Management System (RMS) and Army Business Intelligence (BI).
- Common rating system promotes consistency of assessments throughout DoD.
- Single DoD policy governing collection of contractor performance information.

Fast Facts:

CPARS

CPARS is a system of the Business Transformation Agency's Defense Business Systems Acquisition Executive (DBSAE) directorate. The DBSAE directorate is responsible for driving the successful implementation of DoD systems and initiatives in support of the Department's Business Transformation goals. Its mission is to develop, coordinate, and integrate projects, programs, systems and initiatives providing DoD Enterprise-wide business capabilities to the warfighter.

Web site Address:

<http://www.cpars.navy.mil>

Program Management Office:

Defense Business Systems
Acquisition Executive (DBSAE)

Stakeholders Served:

To date, there are over 16,000 Government users throughout DoD and over 12,000 contractor users.